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Strata Water Solutions (SWS) has been supplying, fixing, reading meters, and managing the SA Water accounts for Strata and Community Corporations for over 23 years. Meters are read throughout the state – Roxby Downs, , Normanville, Victor Harbor, Murray Bridge, and most suburbs in the Adelaide metropolitan area.

Meters are either fixed by contract plumbers, incorporated in new building developments or fixed by the customer's own plumber. In our case we stock and install Itron water meters, the same meters used by SA Water. They retail at \$110.00 and can be ordered from the SWS office if you engage the services of your own plumber to install.

Our fee for meter supply and fit starts at \$305 (inc GST) but a written quote is given for all jobs. There are variations e.g. where an isolation ("turn off") valve or additional pipework is required, or bricks/pavers are to be removed and reinstated. If access is an issue, an electronic reader can be fitted for an additional \$160. This will enable the meter to be read remotely off-site and avoid any interruptions at reading time. It also allows the meter to be fixed in obscure positions e.g. in the ceiling or below a kitchen sink.

SWS read the SA Water meter and all sub-meters during the same read window used by SA Water when reading the Corporation's main meter. The SA Water account is received and paid electronically in our office on the due date and the unit owners are "sub billed" based on the private water meter reading - they pay for what they use only. There are minor adjustments to balance to the SA Water account usually due to variations in the reading date.

There may also be larger adjustments for "common ground" usage (readily identified by subtraction from the main meter) and this can by request, be either split evenly over the entire group or billed separately to the Strata/Community Corporation.

Customers can pay their accounts at any Commonwealth Bank, by EFT, Bpay, credit card (online) or by cheque or money order posted to the office.

After the meters are fixed, Strata Water Solutions will bill for a fee from \$13.75 per unit per quarter (inc GST) :-

1. Read the private meters and the SA Water meter in accordance with the SA Water quarterly reading schedule.
2. Receive accounts from SA Water and pay electronically on the due date
3. Prepare itemised accounts for individual unit owners and collect payments
4. Prepare a Body Corporate Summary of total water usage and provide it to the Body Corporate Manager

The overall advantages of private metering are evident

1. Individual meters measuring individual water usage
2. Regulate your water usage
3. Meter fitted to your unit and owned by you
4. Identification of high water users
5. Identification of abnormal usage e.g. leaking toilet cisterns or leaking common ground pipe work



If the concept of private metering is of interest, please ring 8172 0816 to discuss the matter further but remember to firstly consult your Body Corporate Manager and/or an on-site representative (usually the Presiding Officer) of the Strata/Community Corporation. No action can be initiated by an individual without the consent of the Corporation. If you request a quote and don't proceed with the job, a \$55 call out fee will apply.